

Are you having a problem updating your child's grade in the BPS email system? Does the BPS system accept your login id and password, blank them out and then do nothing? Have you verified your password and you know it's correct? Then you may be having a cookie problem.

You may already know this, but a "cookie" stores information on your computer so that you can return to a site and have that information available for future use.

To fix this problem, you may want to try to the following steps:

- Log into your internet browser (Internet Explorer) and click on the "**Tools**" option which is found on the top toolbar.
- Select "**Internet Options**" which is at the bottom of the list. A box appears which displays 7 tabs; the 3rd says "Privacy." The Privacy tab is use to help control "cookies" on your computer.
- Select the "**Privacy**" tab and then select the button that says "**Sites**." This button allows you to specify which sites are always or never allowed to use cookies, regardless of the privacy policy. Depending on the security that you have set for your computer, the BPS site may require you to positively "allow" it.
- Enter www.birmingham.k12.mi.us and select the option "**always allow**." When your computer stores it on the list it may only show up as **k12.mi.us**. This is okay.

By doing the steps above, my problem was fixed and yours might be as well.

If you have questions, please don't hesitate to call me.

Barb Chegash